



ergotron®

moving you forward

Customer: South Eastern Health and Social Care Trust

Industry: Healthcare

Location: Belfast, United Kingdom

Number of employees: 14,000

Number of beds: 800

Ergotron products: StyleView® Laptop Cart and StyleView Cart with LCD Pivot (powered and non-powered), SV Dual Monitor Kit



Bringing Data and Technology to the Whole Hospital

BELFAST, UNITED KINGDOM

More than one decade ago, the South Eastern Health and Social Care Trust (SETRUST) purchased a fleet of mobile medical carts to run their patient administration system. As their digital needs grew, they began a Trust-wide initiative called Encompass to implement a comprehensive electronic patient record (EPR) system to support more efficient data access and workflows.

The Trust needed a variety of mobile point-of-care workstations to bring this technology into a wide range of care areas, especially as staff were adopting more electronic processes and workstreams. As members of the Confidentiality Advisory Group, SETRUST was well-versed in best practices for this project and knew that multiple styles of mobile carts, including ones that supported dual monitors, would be important for viewing detailed patient data and imagery within the new EPR system.



“The dual screens facilitate quick and easy access to all the relevant clinical information I need on a ward round. The mobile workstations are reliable and have excellent battery life, allowing me to focus on the patient rather than the technology.”

— David Wilson,
Chief Clinical Information Officer



Working with Hospital Services Limited (previously Ergoviewing), a highly engaged and customer-focused reseller, SETRUST looked to Ergotron's broad portfolio and selected the StyleView Laptop Cart and StyleView Cart with LCD Pivot. As former Ergotron customers, they knew about Ergotron's reputation for quality and ability to meet unique needs across sites and departments.

SETRUST implemented the versatile carts across all clinical areas at multiple locations, including the emergency department, theatres, medical and surgical wards, higher dependency units and intensive care units.



“The dual screens facilitate quick and easy access to all the relevant clinical information I need on a ward round,” said Chief Clinical Information Officer David Wilson about the SV Dual Monitor Kit accessory on the carts. “The mobile workstations are reliable and have excellent battery life, allowing me to focus on the patient rather than the technology. Overall, they have improved the quality of my daily ward rounds since their introduction.”

Other SETRUST sites like the teaching hospital in Belfast appreciate the ability to accommodate an all-in-one computer. When several people need to view the same information at once, a large monitor on a mobile cart is critical. Many locations also use Ergotron monitor arms for comfortable typing and screensharing with patients in clinics and exam rooms.

Together, these professional-grade workstations are helping facilitate a new era of digital healthcare across the organization.

“As we move forward with the implementation of enterprise EPR at SETRUST, the already high level of embedded technology that users know and operate with confidence, such as the dual screen medical carts, will give us a significant advantage in this ambitious programme of work,” said Sean Dooher, the Encompass programme manager.

